Pillar Primary Care and Recovery Services
Pillar Recovery Services LLC • 142 E Maumee St, Suite 1, Adrian, MI 49221 • (517) 225-4483

Notice of Nondiscrimination

Effective date: November 2, 2026

Pillar Primary Care and Recovery Services complies with applicable federal civil rights laws, including Section 1557 of the Affordable Care Act, and Michigan law, and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (including pregnancy, sexual orientation, gender identity, and sex characteristics). We do not exclude people or treat them differently because of any of these.

Free help we provide

For people with disabilities, at no cost: qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic formats), and other reasonable changes to how we provide care.

For people whose primary language is not English, at no cost: qualified interpreters and information written in other languages.

If you need these services, ask any staff member or contact our Section 1557 Coordinator below.

If you believe we have discriminated against you

If you believe Pillar has failed to provide these services or has discriminated in another way on any of the bases above, you can file a grievance with our Section 1557 Coordinator in person, by mail, by phone or by email. If you need help filing a grievance, the Coordinator can help you.

Section 1557 Coordinator
Brandon Gwinup, Pillar Primary Care and Recovery Services
43663 Michigan Ave, Canton, MI 48188 • (517) 225-4483 • bgwinup@pillarrecovery.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal at **ocrportal.hhs.gov/ocr/portal/lobby.jsf**, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019 (TDD 1-800-537-7697). Complaint forms are available at **www.hhs.gov/ocr/complaints**.

This notice is available at no cost in alternative formats and other languages. Call (517) 225-4483.

Language assistance services

English: ATTENTION: If you speak English, free language assistance services are available to you. Call (517) 225-4483.

Español: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (517) 225-4483.

العربية: ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (517) 225-4483.

中文: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (517) 225-4483。

Tiếng Việt: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (517) 225-4483.

Shqip: KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në (517) 225-4483.

한국어: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (517) 225-4483 번으로 전화해 주십시오.

বাংলা: লক্ষ্য করুনঃ যদি আপনি বাংলা কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন (517) 225-4483।

Polski: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer (517) 225-4483.

Deutsch: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (517) 225-4483.

Italiano: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (517) 225-4483.

日本語: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。(517) 225-4483 まで、お電話にてご連絡ください。

Русский: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (517) 225-4483.

Srpsko-hrvatski: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite (517) 225-4483.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (517) 225-4483.

Français: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (517) 225-4483.

Pillar Primary Care and Recovery Services is the business name of Pillar Recovery Services LLC. This notice applies to all Pillar locations and telehealth services.